Customer Persona Worksheet

Use this worksheet to define your ideal customer. Completing this profile helps you tailor your marketing and social media strategy effectively.

■ Your Industry / Business Type
Example: boutique clothing, coffee shop, marketing agency, tech startup
■ Name of Persona
Example: Samantha the Social Shopper
Maria Anna
■ Age
Example: 25–34, 45+, etc.
■ Gender
Example: Female, Male, Non-binary, Gender-neutral

■ Location

City, state, country. Example: Seattle, WA

■ Marital / Family Status
Example: Single, Married, Parent of 2 kids, Empty nester
Occupation / Profession
Example: Freelance graphic designer, corporate manager, stay-at-home parent
■ Income Level
Example: \$40k-\$60k, \$100k+, middle class, budget-conscious
■ Education Level
Example: High school, College degree, Master's or above

■ Hobbies & Interests

Example: Loves hiking, follows fashion influencers, reads home décor blogs

■ Values & Beliefs
Example: Prioritizes sustainability, family-oriented, values convenience
■ Goals & Motivations
Example: Wants to start a side business, stay healthy, build a stylish home
■ Challenges & Pain Points
Example: Struggles to find affordable eco-friendly clothing, busy schedule
■ Where They Spend Time Online
Example: Instagram, TikTok, LinkedIn, YouTube
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■ Preferred Communication Style

Example: Email newsletters, SMS updates, social media messages, in-person events

■ Purchase Behavior
Example: Researches online before buying, impulse buyer, prefers subscriptions
■ Dream Outcome
Example: Stylish wardrobe without overspending, healthy lifestyle, business success

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